



Shell Hydrogen

July 20, 2009

Dear Neighbor:

Shell would like to share its plans with you about a new hydrogen fueling station we hope to build in Torrance. We are excited, as this will be our seventh hydrogen fueling facility in the United States and our third in Southern California (we currently operate one in West Los Angeles and another in Culver City). We are working closely with Toyota and Honda on this alternative fuel station, which will be at the corner of W. 190th Street and Gramercy Place (see enclosed fact sheet for map). These three stations will be part of a unique "cluster" of hydrogen fueling facilities we are developing, which will allow drivers to fill up at multiple locations as they drive throughout the Los Angeles area.

With this new station, Torrance will become part of the California Hydrogen Highway initiative, which aims to create clean air solutions and develop new technology jobs across the state. For more information, please visit <http://www.hydrogenhighway.ca.gov/>. As leaders in developing fuel-efficient technology -- and with roots in Torrance -- both Toyota and Honda view your city as an important player in the introduction of hydrogen vehicles to California.

Shell is committed to providing first-hand information about this station to our new neighbors. The enclosed fact sheet has details on the safety measures at the station, the proposed timeline for construction and answers to other questions you may have. Our website, www.shell.com/hydrogen, will provide you with more information about Shell's global hydrogen program.

We would also like to meet you in person to answer any other questions you may have and provide you an opportunity to ride in a fuel cell vehicle, which emits only heat and water vapor. So please join us for an upcoming community information session in your neighborhood:

When: 6pm - 8pm Thursday, August 6, 2009 (refreshments will be served)

Where: Toyota Motor Sales USA Inc., 1900 Toyota Way, Torrance, CA. 90501 (please see enclosed map of Toyota campus)

Who: Shell Hydrogen, Toyota, Honda, Air Products

Kindly RSVP for the community information session to **Hillary Moglen at 323-466-3445, ext. 245** or **Hillary@cerrell.com**. Also, if you are unable to attend or would like to ask a question prior the event, feel free to call our information number at 310-818-0515 and we will respond to your inquiry in a timely manner.

We look forward to working with you in making this hydrogen station a valuable addition to the community and part of the energy mix of the future!

Regards,

A handwritten signature in black ink, appearing to read "Jim Volk".

Jim Volk
Business Development Manager
Shell Hydrogen